

Riley D. Jacob

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Albright College, Campus Box 1102, P.O. Box 15234, Reading, PA 19612

Objective

An internship with Berks Counseling Center

Summary of Qualifications

- Experience coaching/counseling children
- Excellent listening skills
- Conflict resolution training
- Bilingual in English and Spanish

Education

Albright College, Reading, PA

Bachelor of Arts in Psychology and Spanish | December 2020

- Psychology GPA: 3.5/4.0
- Presidential Scholarship and Leadership Award Recipient, Fall 2016-Present
- *Relevant Coursework*: Introduction to Counseling, Cognitive Psychology, Human Behavior and Diversity Issues, Psychological Assessment, Social Psychology, Research Design and Analysis

Relevant Experience

Albright College Office of Residential Life, Reading, PA

Lead Resident Assistant | August 2019-Present

- Selected as one of eight Lead Resident Assistants; successfully completed 40 hours of training which included conflict resolution in addition to participation in 40 hours of Resident Assistant training
- Resolve low-level roommate conflicts with use of roommate agreements in consultation with Resident Assistants and supervisors requiring excellent listening and mediation skills
- Plan, prepare, and facilitate weekly building staff meetings and assist in new RA selection
- Confront and document any potential violations of College policies, submitting Incident Reports to professional staff in a timely manner

Resident Assistant | August 2018-Present

- Model behavior appropriate for an Albright College student and representative of The Office of Residential Life, being respectful to residents, peers, professional staff, and other community members at all times
- Establish rapport with each resident within community, remaining available and accessible to 65 first-year students, educating them on College policies, listening and providing referrals related to personal and educational issues resulting in a smooth transition to college
- Build community through regularly resident hall meetings as well as creation and implementation of educational, cultural, and interpersonal programming

11th & Pike Recreation Center, Reading, PA

Recreation Aide | January-May 2017

- Planned and implemented after-school activities for approximately 55 disadvantaged urban children, ages 7-14
- Coached basketball with an emphasis on team involvement, resulting in positive sports conduct
- Listened to children's problems, demonstrating empathy and genuine care, sharing information with supervisor as needed in order to provide appropriate referrals and additional resources
- Designed positive behavior program resulting in 15% increased attendance and stronger character development

Campus and Community Involvement

PRIDE+, Albright College, Reading, PA

Member | Spring 2018-Present

- Promote tolerance and acceptance within the campus community through educational events

Albright College Basketball Team, Reading, PA

Member | Fall 2017-Present

- Demonstrate effective time management skills in order to balance high academic achievement with 20-30 hours per week commitment to weight training, skill work, practice, conditioning and meetings
- Participate in leadership and team building exercises, mentoring younger players