

Albright College – IT Services

Wireless Networking

Password Retrieval Process for Incoming New Students

As an incoming student, you will need your username and password to access the “Albright” SSID throughout the year. Your account information was e-mailed to your Albright College issued e-mail address. To get access to your username and password you should read and follow the instructions below.

Requirements:

- You must know your Albright e-mail account name and password

If you do not know your e-mail account name and password, please contact Albright College’s IT Services Helpdesk for assistance at:

- Phone (610) 921-7676
- E-mail helpdesk@albright.edu

Process:

1. Locate the available wireless networks and connect to the “Guest-AC” SSID
2. Launch a web browser
3. Albright’s wireless system will redirect your web browser to Web Authentication Page
4. Please type in the temporary Guest-AC login credentials
 - Account Name “student”
 - Account Password “student”

Note: the above account name and password will **expire at Noon** on Sunday, August 29th, 2010 of orientation.
5. You now have full access to the internet.
6. Navigate your web browser to Albright’s home page www.albright.edu
7. Click on the “Quick Links” dropdown menu and select webmail. You may need to scroll down to the bottom of the “Quick Links” menu to see the “webmail” option.
8. Log in with e-mail account name and password
9. Find the e-mail that was sent to you containing your username and password.
10. Once you have your username and password, disconnect from “Guest-AC” SSID and follow instructions “Login Process for Albright SSID – New Students/First Time Use” for connecting to “Albright” SSID

Note

- All incoming new students for fall of 2010 were mailed their network account information on Monday August 16, 2010.